



# Guarantee

## **Terms & Conditions:**

Signia heated towel rails are guaranteed to be free from defects caused by faulty materials or workmanship for a period of 5 years from date of purchase. Similarly, the electrical elements are guaranteed for a period of two years.

Proof of purchase by way of a dated receipt is required when submitting a guarantee claim.

The guarantee is subject to the product being installed in accordance with the Signia installation instructions provided and in accordance with SANS 10142-1: 2003. Failure to comply will render the guarantee null and void.

The manufacturer is not liable under this guarantee:

- For any defect arising from fair wear and tear, willful damage, negligence, repair of the product without our approval or any use of or dealing with the product in a manner which could not reasonably be expected having a regard to the normal purpose.
- Any use of or dealing with the product in conjunction with any other item where such item causes or gives rise to the alleged defect.

Signia reserve the right to investigate all claims and conduct appropriate testing if deemed necessary. If the claim is found to be valid, the faulty rail will be repaired or replaced at the discretion of Signia.

Our liability will under no circumstances extend beyond the repair or replacement of the product supplied by us. Claims for labour in replacement, transportation or damage to property are not admissible. Any goods that are returned, in the event of a problem, will belong to Signia.